

Q&A: AUTOMATIC PAYMENT OF UTILITY BILLS

The Woodlands MUDs now offer Direct Withdrawal from your Bank Account or Automatic Payment to your MasterCard/Visa Account for its utility customers. Please fill out the inside of this pamphlet and send back to the MUD office to request this service.

Q: Will there be a fee for signing up for automatic bill payment?
No. There is no charge for this service.

Q: If I pay my bill automatically, how will I know how much it is?
You will receive a water bill by mail on your regular schedule. It will show "Paid by Draft". The actual bank withdrawal or credit card charge will occur on your discount date which is approximately 20 days after the billing date. This will allow time to contact Customer Accounts if you have questions.

Q: What if I want to stop paying my bill automatically?
Just visit our district office or provide a written request at least 30 days before you wish to discontinue this service.

Q: When will my automatic payments start?
On the next billing cycle after receiving your signed agreement. ***You must pay your current bill the way you normally do.***



The Woodlands
Joint Powers Agency

T I R E D O F W R I T I N G C H E C K S ?



**TRY AUTOMATIC
PAYMENT BY
BANK ACCOUNT
OR CREDIT CARD**

- SAVES TIME
- SAVES MONEY
- 10 % EARLY PAY DISCOUNT



The Woodlands Joint Powers Agency

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